NOV 0 6 2006 IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: Hedlund, et al. Application Serial No.: 10/633,357

Filed: August 1, 2003

For: Interface System and Method for Dynamic Scheduling of Personnel

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

POWER OF ATTORNEY BY ASSIGNEE OF ENTIRE INTEREST (REVOCATION OF PRIOR POWERS)

As assignee of record of the entire interest of the above-identified:

\boxtimes	application,
	patent

REVOCATION OF PRIOR POWERS OF ATTORNEY

all powers of attorney previously given are hereby revoked and

NEW POWER OF ATTORNEY

I/we hereby appoint all of the following attorneys and agents of Thomas, Kayden, Horstemeyer & Risley, LLP, who are listed under the USPTO Customer Number shown below as my/our attorneys and agents to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith, recognizing that the specific attorneys and agents listed under that Customer Number may be changed from time to time at the sole discretion of Thomas, Kayden, Horstemeyer & Risley, LLP, and request that all correspondence be addressed to the address filed under the same USTPO Customer Number.

24504

Direct correspondence and telephone calls to:

M. Paul Qualey, Jr., Reg. No. 43,024 THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P.

100 Galleria Parkway, Suite 1750 Atlanta, Georgia 30339 770-933-9500

ASSIGNEE OF ENTIRE INTEREST

WITNESS SYSTEMS, INC. 300 Colonial Center Parkway Roswell, GA 30076

ASSIGNEE CERTIFICATION

The certification under 37 C.F.R. §3.73(b) establishing the right of assignee to take action is attached hereto along with documentation evidencing same.

Director, Intellectual Property

Witness Systems, Inc.

Docket No.: 762302-1050



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inde application of: Hedlund, et.al. Application Serial No.: 10/633,357

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For: System and Method for Dynamic Scheduling of Personnel

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

CERTIFICATE UNDER 37 C.F.R. §3.73(b) ESTABLISHING RIGHT OF ASSIGNEE TO TAKE ACTION

- 1. The assignee of the entire right, title and interest hereby seeks to take action in the PTO in this matter.
 - 2. The assignee of this matter is:

WITNESS SYSTEMS, INC.
300 COLONIAL CENTER PARKWAY
ROSWELL, GA. 30076

PERSON AUTHORIZED TO SIGN

3. Karen G. Hazzah Attorney for Assignee

4. A chain of title from the inventor(s) to the current assignee is shown below:

a. From: Henrik E. Hedlund, Ali S. Kiran, Jeffrey Cameron

To: Exametric, Inc.

Recorded in PTO: Reel: 014364 Frame: 0860

b. From: Exametric, Inc.

To: Witness Systems, Inc.

Recorded in PTO: Reel: Frame:

[Not yet recorded in PTO: See Exhibit A evidencing assignment that is being filed this date. No Reel and Frame has been assigned as of yet.]

DECLARATIONS

5. I, the undersigned, have reviewed all the documents in the chain of title of the

\boxtimes	application
	patent

matter identified above and, to the best of my knowledge and belief, title is in the assignee identified above.

- 6. I hereby declare that all statements made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true; and further, that these statements are made with the knowledge that willful false statements, and the like so made, are punishable by fine or imprisonment, or both, under Section 1001, Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.
- 7. I, the person signing below, aver that I am empowered to sign this statement on behalf of the assignee.

Karen G. Hazzah

Tel. No. 770-933-9500

Customer No.: 24504

THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P.

& RISLEY, L.L.P.100 Galleria Parkway, Suite 1750

Atlanta, Georgia 30339-5948

Docket No. 762302-1050

ASSIGNMENT AGREEMENT

1. EXAMETRIC owns all right, title, and interest in and to:

COUNTRY	REFERENCE #	TYPE	FILED	SERIAL#	ISSUED	PATENT #	STATUS
METHOD AN MULTIPLE DI UNITED STATES WIPO	D SYSTEM FO	OR SCI DRECAS NEW PCT	HEDULING STED WORD 6/30/2003 6/29/2004	AND SHARING A LOADS 10/610,780 WO2004US0021043	POOL (OF RESOU	PUBLISHED US20040010437 PUBLISHED WO05006142
SYSTEM AND UNITED STATES AUSTRALIA WIPO	METHOD FOR 109704-000009 AU3298539AA	DYNAI CIP AU PCT	8/1/2003 8/1/2003 8/1/2003	OULING OF PERSON 10/633,357 AU2003000298539 WO2003US0024244			PUBLISHED US20040267591 PUBLISHED AU3298539AA PUBLISHED WO05010791
SYSTEM ANI UNITED STATES WIPO	METHOD FOR 109704-000011 109704-11PCT	NEW PCT	4/22/2005	QUIREMENTS MAN 10/832,509 PCT/US05/13760	1AGEMEN	VT.	PUBLISHED US20050240465 PUBLISHED WO05106746

the inventions disclosed and claimed therein, and all U.S. and foreign patents and applications that rely on the above listed patents or patent applications for priority ("the Patents").

- WITNESS SYSTEMS desires to acquire and EXAMETRICS is willing to assign to WITNESS SYSTEMS all
 of EXAMETRIC'S right, title, and interest in and to the Patents and any inventions disclosed or claimed
 therein.
- EXAMETRIC hereby transfers, grants, conveys, assigns, and relinquishes exclusively to WITNESS SYSTEMS
 all of EXAMETRIC'S right, title, and interest in and to the Patents, the inventions claimed therein, and all
 accrued causes of action for damages for infringement thereof.
- 4. For good and valuable consideration, receipt of which is hereby acknowledged, EXAMETRIC hereby sclls, assigns, transfers, and sets over to WITNESS SYSTEMS, its lawful successors and assigns, EXAMETRIC'S entire right, title, and interest in the Patents, the inventions claimed therein, any other patent application directed to the inventions, and all Letters Patent of the United States that may be granted thereon, and all reissues, reexaminations, and extensions thereof; and all rights to claim priority on the basis of such application, and all applications for Letters Patent that may be filed for the invention in any foreign country and all Letters Patent that may be granted on the invention in any foreign country, and all extensions, renewals, and reissues thereof; and EXAMETRIC hereby authorizes and requests the Commissioner of Patents and Trademarks of the United States and any official of any foreign country whose duty it is to issue patents on applications as described above, to issue all Letters Patent for this invention to WITNESS SYSTEMS, its successors and assigns, in

Best Available Copy

accordance with the terms of this Assignment.

- 5. In furtherance of this Agreement, EXAMETRIC hereby acknowledges that, from the Effective Date forward, WITNESS SYSTEMS has succeeded to all of EXAMETRIC'S right, title, and standing to receive all rights and benefits pertaining to the Patents, institute and prosecute all suits and proceedings, and take all actions that WITNESS SYSTEMS, in its sole discretion, may deem necessary or proper to collect, assert, or enforce any claim, right, or title of any kind under any and all of the Patents, whether arising before or after the Effective Date, including the right to sue to enforce and collect damages for past infringement of the Patents, defend and compromise any and all such actions, suits, or proceedings relating to such transferred and assigned rights, title, interest, and benefits, and do all other such acts and things in relation thereto as WITNESS SYSTEMS, in its sole discretion, deems advisable.
- 6. EXAMETRIC represents and warrants that no consents of any other parties are necessary or appropriate under any agreements concerning any of the Patents in order for the transfer and assignment of any of the Patents under this Agreement to be legally effective.
- 7. This Agreement shall inure to the benefit of, and be binding on, the parties hereto together with their respective legal representatives, successors, and assigns.
- 8. This Agreement shall be governed by and construed in accordance with the laws of the State of Georgia (excluding conflicts of law rules) and of the United States.
- This Agreement merges and supersedes all prior and contemporaneous agreements, assurances, representations, and communications between or among the parties hereto concerning the matters set forth herein.

IN TESTIMONY WHEREOF, each party has caused its authorized representative to execute this Assignment.

EXAMETRIC, INC.

By: WITNESS SYSTEMS, INC.

By: WILLIAM WITNESS SYSTEMS, INC.

Print Name

Print Name

Title: L&SUP

SB/122(06-03) IPU

PTO/SB/122(06-03)

Approved for use through 10/31/02. OMB 0651-0035

Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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CHANGE OF Application Number 10/633,357 Filing Date August 1, 2003 RESPONDENCE ADDRESS **APPLICATION** First Named Inventor Hedlund, et al. Art Unit 3623 **Examiner Name** Loftis, Johnna Ronee Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Attorney Docket Number 762302-1050

				<u> </u>	
Please change the Co	rrespondence Address fo	or the above-ide	entified patent to:		Place Customer
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This form will not affect Address Indication For I am the: Applicant/I Assigned Continued Statement Attorney or Registered declaration	inventor of record of the entire into under 37 CFR 3.73(b) is r agent of record. Registr d practitioner named in th n. See 37 CFR 1.33(a)(1	ded for the abo erest. See 37 C enclosed. (For ration Number 4 e application tra	ve-identified patent. CFR 3.71 m PTO/SB/96) 18,472. ansmittal letter in an a	To change a fee	
Type or Karen G. Hazzah Printed Name					
Signature	A Han				
Date Nov. 2, 2	006				
NOTE: Signatures of all	the inventors or assignees of gnature is required, see belongting		ntire interest or their rep	resentatives(s) are	required. Submit multiple

This collection of information is required by 37 CFR 1.33. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.13. The collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Office, U.S. Patent and Trademark Office, P.O. Box 1450, Alington, Virginia 22313-1450 DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. Send Fees and Completed Forms to the following address: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450